

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No.2009/TG-IV/10/SAN/14/WR

New Delhi, dated 13.03.2012

The Chief Commercial Manager,
Central Railway, Mumbai.
Eastern Railway, Kolkata.
Southern Railway, Chennai.
South Eastern Railway, Kolkata.
Western Railway, Mumbai.

Sub. Toilets on Island platforms on Suburban station in Mumbai Division.

Western Railway had requested for grant of exemption from provision of toilets blocks on way-side suburban stations and island platforms on other suburban stations by amending the scale of Minimum Essential Amenities to be provided at 'C' class station.

The matter has been examined. It has been decided that Railways may provide/dispense with toilets on island platforms based on requirement and feasibility with the approval of General Managers. Accordingly, it has been decided to delegate the powers for not providing toilets at island platforms of suburban stations to General Managers of the Zonal Railways. This power should not be further delegated.

In all such areas, where toilets at island platforms have not been provided or have been dispensed with, adequate signage to guide the passengers towards existing toilets on home/main Platforms should be provided.

Action may be taken accordingly.

Desh Ratan Gupta
(Desh Ratan Gupta)
Executive Director, L&A-III
Railway Board.

A. Madhukumar Reddy
(A. Madhukumar Reddy)
Executive Director, Passenger Marketing
Railway Board.

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